

Returns and Replacements Policy

Goods Returned:

If you're not 100% satisfied with a product, InnerOrigin accepts returns up until 30 days after order receipt. An InnerOrigin Customer Service Representative will work with you in achieving the best possible outcome without the hassle of returning the product to its original manufacturer. If a return is required, the Customer Service Representative will provide you with an RMA (Returns Management Authorisation) number & Unique Barcode to be placed on the return carton.

If you find that your goods were damaged in transit, it is important that you contact our Customer Service team within 24 hours of receipt.

Refund Special Conditions:

Enrolment Products (including business building & sample packs) will only be refunded if the original pack is not opened and all products still remain sealed.

(A 20% restocking fee will apply for all returned Enrolment Products)

Please contact Customer Service at support@innerorigin.com or call 1300 983 987