



Shipping and Rates Requested

InnerOrigin despatches products Monday to Friday excluding public holidays. The order cut off time is 1:00pm AEST / AEDT Monday to Friday for same day despatch*. Any orders received after 1:00pm or on a weekend will be processed on the next business day. At the point your order has been shipped, you will receive an email notification advising your tracking number.

* orders that consist of product from multiple suppliers may be delayed from time to time by up to 1 business day. You will be notified at the checkout as to whether your order may be slightly delayed as we consolidate it into a single delivery for you.

Deliveries:

Deliveries will occur Australia wide Monday to Friday excluding public holidays. Please see below table for more specific information in relation to the type of delivery you may require.

Delivery Location / Type	Feedback
PO Box	Yes, the system will recognise the delivery address and automatically select eParcel as the partner for this consignment
Commercial Building	Yes, multiple address lines are provided. Please ensure all fields in the checkout are completed correctly.
Authority to Leave	Yes, please select this from the drop down when setting up your account. Be advised, that the delivery is deemed "received" when delivered. Its always best to have product delivered to a daytime address where you or someone you know can sign for the delivery.
Residential	Yes, if your not home, please await instructions or be sure to check the track and trace information

Shipping fees:

InnerOrigin provides you with flexibility when it comes to how you pay for your shipping. Regular users should be encouraged by the \$199.00 annual shipping fee, or for \$12.95 per order, you have the control to pay as you use.